



St. PETER'S INSTITUTE OF HIGHER EDUCATION AND RESEARCH
(Deemed to be University U/S 3 of the UGC Act, 1956)
AVADI, Chennai – 600 054. Tamil Nadu.

Phone: 044-26558080-84
E-mail: registrar@spiher.ac.in
Website: www.spiher.ac.in

NAAC DVV Clarification

5.1.4 The Institution adopts the following for redressal of Student Grievances including Sexual Harassment and Ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

HEI Input:

A. All of the above

DVV Clarifications	HEI response
HEI to affix the E-copy of any grievance and its redressal through appropriate committee for validating the metric 5.1.4.	E-copy of a grievance and its redressal through appropriate committee for the metric 5.1.4 are provided.

HEI Response Documents

Sl. No.	Document	Link
1.	Certificate from Head of the Institution	View
2.	E-copy of a Grievance and its Redressal through appropriate committee	View
3.	Link for Additional Information	View