



St. PETER'S INSTITUTE OF HIGHER EDUCATION AND RESEARCH

(Deemed to be University U/S 3 of the UGC Act, 1956)

AVADI, Chennai – 600 054. Tamil Nadu.

Phone: 044-26558080-84

E-mail: registrar@spiher.ac.in

Website: www.spiher.ac.in

DVV Clarification

2.5.2. Average percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years

2.5.2.1. Number of complaints/grievances about evaluation year wise during the last five years

HEI Input:

2021-22	2020-21	2019-20	2018-19	2017-18
25	0	25	23	15

DVV Clarifications	HEI response
HEI to provide e-copy of three filled-in grievances of students for the assessment years 2017-18 and 2018-19 and its redressal by committee for DVV partner verification for the metric 2.5.2	The e-copy of three filled-in grievances of students for the assessment years 2017-18 is provided.
	The e-copy of three filled-in grievances of students for the assessment years 2018-19 is provided.
	Redressal by committee for three filled-in grievances of students for the assessment years 2017-18 is provided.
	Redressal by committee for three filled-in grievances of students for the assessment years 2018-19 is provided.

HEI Response Documents

Sl No.	Document	Link
1.	Certificate from Head of Institution	View
2.	The e-copy of three filled-in grievances of students for the assessment years 2017-18	View
3.	The e-copy of three filled-in grievances of students for the assessment years 2018-19	View
4.	Redressal by committee for three filled-in grievances of students for the assessment years 2017-18	View
5.	Redressal by committee for three filled-in grievances of students for the assessment years 2018-19	View